

School Fee Refund Policy

Most schools do not issue refunds to fee-paying students wishing to leave programs/courses prematurely. However, Yorkland are committed to making a positive difference in the lives of international learners. This commitment to client satisfaction has led to the following refund policy, which we believe to be as fair as possible

Tuition Fee

If the request for a Study Permit is denied by Citizenship & Immigration Canada, a full refund, less the administration fee (\$500.00), will be granted upon providing the following:

- The original Letter of Rejection from Citizenship and Immigration Canada
- The original Letter of Acceptance from Yorkland High School
- The original receipt of paid tuition

There will be no refund of tuition fees if any one of the following applies:

- If the student chooses to withdraw for any reason after a Study Permit has been granted using the official Letter of Acceptance.
- After commencement of studies.
- If the student is found in violation of school regulations and has been withdrawn from school as a result.
- If the student changes immigration status during the year. Students who become permanent residents of Canada after school fees are paid will not be entitled to a refund.
- If Yorkland is unable to provide education due to labour disputes, force majeure, or other causes beyond its control.
- The school application fee is not refundable for any reason

Insurance Fee

In the event student cancel the insurance policy and it was never used, the remaining health insurance fees will be returned following the waiting period required by insurance company. A \$50.00 administration fee will apply.

We believe it is important for students to have medical coverage while in Canada. If a student withdraws from Yorkland, student must contact student service directly to receive a partial refund or continue coverage.

Material Fee

If a student were not able to attend school due to the study permit rejection, the student will be given a FULL REFUND of the school material fees.

In the event student withdraws from the program or course after the enrollment day, the remaining unused material fees will be calculated and to be partially refund.

Activity Fee

If a student were not able to attend school due to the study permit rejection, the student will be given a FULL REFUND of the school activity fees.

In the event student withdraw from the program or course after the enrollment day, the remaining unused activity fees will be calculated and to be partially refund.

Student Residence Fee

Students who cancel the student residence 30 days or more prior to arrival will be given a FULL REFUND of all fees, less the non-refundable Residence Placement and Custodianship Registration Fee (if applicable).

After arrival to the residence, students who have prepaid the accommodation fee must give two month's notice if they wish to leave the residence. Other wise the last month deposit shall not be refundable.

Students who have not prepaid the accommodating fee must give three (3) weeks' notice if they wish to leave the residence. Other wise the security deposit (\$1000) shall not be refundable

The security deposit (\$1000) will be partially refund if there is damage of the room, deducting the fee for cleaning, repairs, or other costs, such as utilities, late fees.